

Some Quick Facts About FHN

Our Vision:

Healthcare
Excellence for our
Communities



Our Mission:

FHN, together with those we serve, improves health and provides superior, quality healthcare services. Respect, dignity, and compassion guide our interactions, while leadership and wise stewardship of resources direct the process.

FHN Physician Referral Center:

815-599-7060 or toll-free
1-877-6000-FHN (346),
ext. 965
www.fhn.org

FHN Family Healthcare Centers and FHN Specialty Care Centers

- Average 1,500 daily visits; 560,000 patient contacts annually
- 100+ medical providers
- 39 specialties
- 18 locations in five counties across northwest Illinois
- Complete cancer care at the FHN Leonard C. Ferguson Cancer Center at FHN Memorial Hospital
- Home-like emergency care for adults experiencing a behavioral health crisis at the Dr. Ravi and Mrs. Minu Vyas Crisis Stabilization Center at FHN Family Counseling Center
- Behavioral and mental health treatment and prevention services throughout northwest Illinois from the FHN Family Counseling Center
- Hospice care
- Just One Call: Find a primary care provider and book your first appointment with just one call (during business hours) to our Physician Referral Center – 1-877-600-0346, ext. 965.
- Advanced wound treatment including hyperbaric oxygen therapy at the Center for Wound Care at FHN
- Urgent Care and occupational health services provided in partnership with Physicians Immediate Care, Inc.
- New FHN Jo Daviess Family Healthcare Center in Stockton features updated, expanded patient care areas and imaging capabilities.

FHN Memorial Hospital

- 24-hour emergency care
- More than 50 on-staff physicians
- Hospitalist program with hospital-specific providers available round-the-clock for easy communication
- Ob-Gyn hospitalist program with specialist physicians available 24/7 for laboring mothers
- 100% private patient rooms – first in the region
- Complete cardiac and peripheral vascular care at the FHN Judy and Virgil Bocker Cardiovascular Center
- One of the first entities in the region to offer highly personalized TruMatch® knee replacement surgery
- Hana® orthopaedic surgical table for optimal positioning and faster recovery time for hip replacement patients
- FHN Vein Center offers long-term solutions to venous issues with services including endovenous laser ablation and sclerotherapy
- In-room labor, delivery, and recovery in the FHN Family Birthing Center
- Sleep Center and Pain Clinic
- Diagnostic capabilities include MRI, CT and comprehensive laboratory services and the all-digital FHN Women's Diagnostic Center featuring mammography, ultrasound, and MRI
- eICU® enables critical-care patients to stay close to home and family
- Surgical services include laparoscopic and vascular surgery, orthopaedics, obstetrics, gastroenterology, urology
- Received the 2020 American Heart Association/American Stroke Association's Get With The Guidelines® – Stroke Silver Plus Quality Achievement Award
- Satellite Education Center for Illinois Poison Control Center – one of just six in Illinois

Community Contributions – In 2020:

The COVID-19 pandemic presented a new challenge in reaching out to the people of our communities. While some of the services we offer were cut short, FHN managed to reach out via virtual and socially distanced events

- Updated the public 24 times with regular COVID-19 update videos in addition to dozens of articles, social media posts, radio interviews, and other public messages
- FHN's free community summer exercise competition, Miles and Minutes, promotes good health and gives money to area schools. In 2020, 1,178 participants logged a total of 2,072,550 minutes of exercise, and \$8,200 was donated to 7 area high schools
- Participated in the community-wide Connect the D.O.T.S. initiative to promote well-being – and being well – by helping individuals meet their basic physical, emotional, social, and spiritual needs
- Helped to serve 3,450 families in northwest Illinois through 23 Mobile RX Pantry Program events held in cooperation with the Northern Illinois Food Bank
- Through March, administered more than 1,528 health screenings at no charge, including blood pressure, height/weight/BMI, blood sugar/glucose, cholesterol screening and counseling and education
- Educated more than 415 people on poison prevention
- Through March, offered health information through provider-led seminars to more than 168 people at 3 events
- Presented virtual school programs focused on health to 2,767 students
- Donated \$7,980 to 8 area schools through sports physical clinics - a total of 9 pandemic-safe clinics were held, serving 399 students
- Brought people together 11 times, most virtually, for a variety of family-focused area events, including Festival of Trees, Get Fit, Family Bingo, and other fun, healthy activities
- Through June 2021, FHN vaccinated 6,100 people against COVID-19



24/7, 365 virtual appointments from your home, office, or on-the-go
Download the app • Visit MDLIVE.com/FHNNow
Call 800-400-MDLIVE (6354) • Text [FHNDOCTOR](https://www.fhn.org) to 635483

